

As a charitable organization, Ochsner Lafayette General offers financial assistance to eligible patients.

**Ochsner Lafayette General provides financial assistance for:**

- Emergency and medically necessary care,
- To patients who are residents of the United States,
- And who are unable to pay.

Financial assistance applies to your portion of the bill only, for example, your deductible or co-payment.

**How to Contact**

Copies of our Financial Assistance Policy, Application Form, translations of these documents and general assistance are available:

- On our website: [ochsnerlg.org/financial-assistance-policies](https://ochsnerlg.org/financial-assistance-policies)
- By calling the Patient Account Customer Service Department at 337-289-7287
- At any of our hospitals' admission, emergency department and financial services areas.

**Eligibility**

Financial assistance is based on your family income and the current Federal Poverty Level. The current Federal Poverty Level can be found at [aspe.hhs.gov/2021-poverty-guidelines](https://aspe.hhs.gov/2021-poverty-guidelines)

Financial Assistance is offered as follows.

- If your family income is 200% or less of the Federal Poverty Level, you may receive a 100% discount.

**Patient Billing Rights**

Patients who receive financial assistance may not be charged more for the same services generally billed to insured patients.

Ochsner Lafayette General complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex.

**For more information and to see if you qualify, please visit [ochsnerlg.org/financial-assistance-policies](https://ochsnerlg.org/financial-assistance-policies) or call the Patient Account Customer Service Department 337-289-7287.**